

Need help opening your Free Childcare letter?

Letters are sent in Microsoft Word format. If your device isn't compatible, you can either...

- install the free official Microsoft Word viewer for your device from [Google Play](#) (Android) or [Apple App Store](#) (iPhone)
- reply to our email requesting a PDF version of the letter (ensure that the application reference is visible in your reply)
- reply to our email requesting a copy to be posted (ensure that the application reference is visible in your reply)
- phone us for help 01243 777807 (Mon-Fri 8am – 6pm)



Free Childcare
Family Information Service