# **Customer Focus Appraisal 2011**

Application wscc/016/12/CR

Title of proposal	Erection of a construction and demolition waste recycling plant and storage bays
Proposal Address	Crawley Goods Yard, Gatwick Road, Crawley, West Sussex, RH10 9RE
Date for Implementation	Within 3 years of the grant of planning permission
Directorate	Communities and Commissioning
Applicant	Day Group
CFA completed by (contact details)	Name: Sam Dumbrell Tel: 01243 777674  Email Sam.dumbrell@westsussex.gov.uk

#### 1. What are the main aims and planned outcomes of the proposal?

Erection of a construction and demolition waste recycling plant and storage bays to recycle a maximum of 75000m3 per annum of imported construction and demolition wastes.

# 2. What information was used to analyse the impact of the proposal on customers, users and communities?

The local community, including Borough Council, was consulted and their views sought on this application through the use of site notices within the locality, an advert in the locally read newspaper, 42 letters sent to nearby properties and also on WSCC's website.

3. Are there any customers, users and communities who are negatively affected by the proposal? If so, explain which customers, users and communities and how they are negatively affected.

The development is not considered to result in unfair treatment of anyone with protected characteristics. It would not affect any public areas, whether designated or not. Impact on this is considered to be negligible and no greater for those with protected characteristics.

4. Are there any customers, users and communities who are positively affected by this proposal? If so, explain which customers, users and communities and how they are positively affected.

The development is not considered to result in unfair treatment of anyone with protected characteristics. It would not affect any public areas, whether designated or not. Impact on this is considered to be negligible and no greater for those with protected characteristics.

5. How does the proposal help to eliminate discrimination, harassment and victimisation?

The development would not help to eliminate these factors but would not increase them either.

6. How does the proposal help to advance equality of opportunity between people who share a protected characteristic and those who do not?

It does not, but does not hinder it either.

7. How does the proposal help to foster good relations between persons who share a protected characteristic and those who do not?

It does not, but does not hinder it either.

8. What has been learnt from the analysis of the effect of the proposal on customers, users and communities? What changes were made to the proposal as a result?

No changes were made.

9. If no changes were made to the proposal following the analysis please explain why.

See 8. above.

10. How will the proposal be monitored and evaluated to make sure it continues to meet the equality duty owed to customers?

The impact on equality is not considered to be sufficient to warrant further monitoring/evaluation.

## 11. Who will be responsible for the monitoring and review?

See 10. above.

### 12. Summary

Following consideration, there are no perceived impacts to anyone with protected characteristics from the proposal;

Following consideration, as there are no perceived impacts no changes or actions are needed

to the proposal, and

Whilst no future actions/monitors are required as a direct result of the proposal, the County Planning Team will be monitoring the site in terms of checking compliance with its planning permission and in the event that any substantiated complaints are received.

To be signed l confirm that t the Action Pla	by an Executive Director, Director or Head of Service to they have read and approved the content of the CFA and in.
Name	Spancial Berthal Date 24 Musular 2013
Position in Company	COUNTY PHUNING WAN LEGE
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