

Health & Adult Social Care Select Committee

10 June 2016 – At a meeting of the Committee held at 10.30 a.m. at County Hall, Chichester.

Present: Mrs Jupp, Mr Peters, Mr Sutcliffe, Mr Turner (Chairman) and Dr Walsh (West Sussex County Council), Cllr Mr Barton (Adur District Council), Cllr Mr Belsey (Mid Sussex District Council), Cllr Mr Blampied (Arun District Council), Cllr Mr Bickers (Worthing Borough Council), Cllr Mrs Dignum (Chichester District Council), and Mr Pickering (Healthwatch West Sussex).

In attendance by invitation: Mr Catchpole (Cabinet Member for Health & Adult Social Care), Mr Patel (Deputy Cabinet Member for Health & Adult Social Care).

Apologies: Mr Evans, Mr Griffiths, Mrs Jones, Ms Kennard, Mrs Rapnik, Mrs Smith, Mr Sheldon (West Sussex County Council) and Cllr Mrs Sudan (Crawley Borough Council), Mrs Field (Cabinet Member for Community Wellbeing (and Deputy Leader))

Absent: Cllr Mr Britten (Horsham District Council)

Committee Membership

15. The Committee noted the following new co-opted members of the Committee: Cllr Penny Plant (Chichester District Council), Cllr George Barton (Adur District Council), Cllr Keith Bickers (Worthing Borough Council) and Cllr Karen Sudan (Craley Borough Council)

Declarations of Interest

16. Mr Turner declared a personal interest in respect of item 6 (Responses to Recommendations) as Worthing Borough Council Executive Member for Regeneration.

Minutes

17. Resolved – That the minutes of the Health & Adult Social Care Select Committee meeting held on 27 April be approved as a correct record and that they be signed by the Chairman.

18. Resolved – That the minutes of the joint Health & Adult Social Care Select Committee and Children & Young People’s Services Select Committee meeting held on 27 April be approved as a correct record and that they be signed by the Chairman.

Urgent Matters

19. The recent inadequate Care Quality Commission inspection result of Queen Alexandra hospital, Cosham, urgent and emergency services was raised.

20. Resolved that – the Committee agrees that an item on the inadequate Care Quality Commission inspection result of Queen Alexandra hospital, Cosham, urgent and emergency services comes to the next meeting of the Committee.

Responses to Recommendations made at the 10 March meeting

21. Resolved – that the Committee
 - i. Notes the responses
 - ii. Agrees that further information will be requested regarding policy provision in district/borough councils' neighbourhood plans
 - iii. Notes that primary care provision will be discussed at the 2 September Committee meeting

Forward Plan of Key Decisions

22. The Committee considered the Forward Plan of Key Decisions for April to July (copy appended to the signed minutes) and noted that the Sussex and East Surrey Sustainability Transformation Plan had been removed from the Forward Plan since the papers for the meeting were despatched, and that a Task & Finish Group meeting on this subject had subsequently been cancelled – the topic would be discussed at a future meeting of the Committee.

23. Resolved - that the Committee notes the Forward Plan of Key Decisions.

West Sussex Safeguarding Adults Board Annual Report 2014/15

24. The Committee considered a report and presentation by the Independent Chairman of the Safeguarding Adults Board (SAB) (copies appended to the signed minutes) David Cooper, who highlighted the following: -

- The Annual Report was made up of reports from all key agencies involved
- The main issues had been around the Care Act and Orchid View
- The Council had done a lot to address issues arising from Orchid View
- Issues of significant concern would now be put on the Council's website
- The Care Quality Commission (CQC) was responsible for market oversight nationally and councils locally
- The large number of safeguarding alerts from care homes in West Sussex could be attributed to the fact that there are many care homes in the county, and/or as a result of publicity around Orchid View
- Similarly, alerts involved a large number of older people, but again, this could be due to the fact that there was a high older people population in the county
- The SAB did not run safeguarding services, but scrutinised them
- The SAB had a new Strategic Plan that it could share with the Committee
- These were challenging times with agencies re-organising as a result of financial pressures leading to difficulties for staff in keeping up with changes

25. Bev Morgan, Principal Manager - Adults Safeguarding, added the following: -

- The figures for incidents and alerts had risen following a dip in 2013/14 – the Council tried to ensure responses were proportionate and person-centred and to avoid formal processes unless these were the most appropriate response - a lot of work was put into preventative measures
- There was a similar pattern for investigations – the way in which these were handled had changed and not all needed full investigations
- The pattern continued for complete investigations

- The Council was satisfied that all repeat investigations were appropriate e.g. there could be more than one incident for some people
- Domestic Abuse was now a separate category, so information for this would be easier to capture than before

26. Summary of responses to Members' questions and comments: -

- The CQC now carried out more unannounced inspections concentrating on homes that were adequate or failing
- Relatives could raise concerns directly with the CQC or via social care help lines and a range of other routes including Healthwatch - telephone numbers were displayed in care homes
- Care homes had taken part in the Council's 'Raise it' campaign telling people how to make complaints e.g. via Healthwatch West Sussex
- Information was also available in public buildings such as libraries
- A sub group of the SAB was engaging with local people who had experienced safeguarding, and with the voluntary sector to help to take forward Personalisation across local partner agencies in West Sussex over the next few years
- Training in safeguarding issues for staff was ongoing – registered managers had a crucial role to play in ensuring safeguarding
- Training covered identifying concerns, prevention and early intervention and undertaking enquiries and was carried out face to face or online - take-up could easily be measured
- Training was also available free to care services and information was available in leaflets (including easy read versions)– the demand for re-prints gave an indication of take-up of leaflets
- There was information in the Annual Report by age group and those with learning difficulties, but more could be done around those moving from children's to adults' services
- In future, the report would include more analysis of information from other agencies such as the police and health
- Work was going on to raise public awareness of adults safeguarding e.g. via the Healthwatch West Sussex website and online courses
- Providers of residential nursing homes had to meet safeguarding requirements as part of regulatory requirements – this was also included in contractual arrangements
- The financial stability, staff/resident ratios and governance of providers is monitored and rated accordingly by CQC, who will be targeting their inspections of providers accordingly
- All statutory services have internal quality and performance monitoring arrangements in place, and meetings also took place involving senior managers from the Council, other statutory agencies and CQC to share information and early identification of concerns - in addition the SAB has established a quality and performance sub group, but more needed to be done to strengthen the links between these senior management meetings and the SAB. This was underway

27. Resolved - that the Committee: -

- i. Notes the West Sussex Safeguarding Adults Board Annual Report 2014/15 including the key areas of focus and welcomes that the Board has implemented the key requirements of the Care Act 2014 and supports work to personalise the safeguarding process

- ii. Agrees that the Independent Chair of the West Sussex Safeguarding Adults Board continue to provide bi-annual updates to the Committee in respect of the strategic plan, action taken, areas of concern, and to present the next annual report for 2015/16 in the autumn
- iii. Asks the Cabinet Member for Adult Social Care and Health to provide the Committee with details of how residents can report safeguarding concerns and how these are publicised
- iv. Requests details of the take-up of safeguarding training for carers
- v. Requests a further breakdown of figures to reflect those who have transitioned from children's to adults services, those with learning difficulties and also by age group

Total Performance Monitor Outturn – 2015/16

28. The Committee considered a report by the Executive Director Corporate Resources & Services and Director of Finance (copy appended to the signed minutes). Chris Salt, Principal Manager Finance, highlighted the following: -

- The budget had been challenging with an underlying overspend of £3.8m in adult social care caused by demand and complexity of need and a reduction in the Public Health Grant of £2m
- Out of nine performance targets, 3 were green and six were amber

29. Summary of responses to Members' questions and comments: -

- An underlying shortfall of £0.8m would need to be addressed through management action in 2016/17
- Details on the 'Progress check of child development' and 'Primary Children Achievement (Key Stage 2)' would be extracted from minutes of the 8 June Children & Young People's Services Select Committee meeting and provided to the Committee
- The Council and the NHS used a joint pot of money for children's services that were commissioned by the Council (the Healthy Child Programme and Child and Adolescent Mental Health Services)
- A number of council/NHS adults' services were likely to become integrated such as hospital discharge, prevention services and healthy lifestyles. This would result in budgets being aligned, but would not stop the Council having control over its own money
- The Health & Wellbeing Board looked at the council and NHS commissioning plans to check they were all heading in the same direction with budgets then allocated in line with the plans
- The Better Care Fund was available to encourage joint working

30. Resolved - that the Committee notes the data and supporting commentary for the period to the end of the financial year 2015/16 and acknowledges the pressures on budgets for Adult Social Care and Health and Community Wellbeing.

Date of Next Meeting

31. The next scheduled meeting is on 30 June at County Hall, Chichester

The meeting ended at 12.14

Chairman