

West Sussex HASC

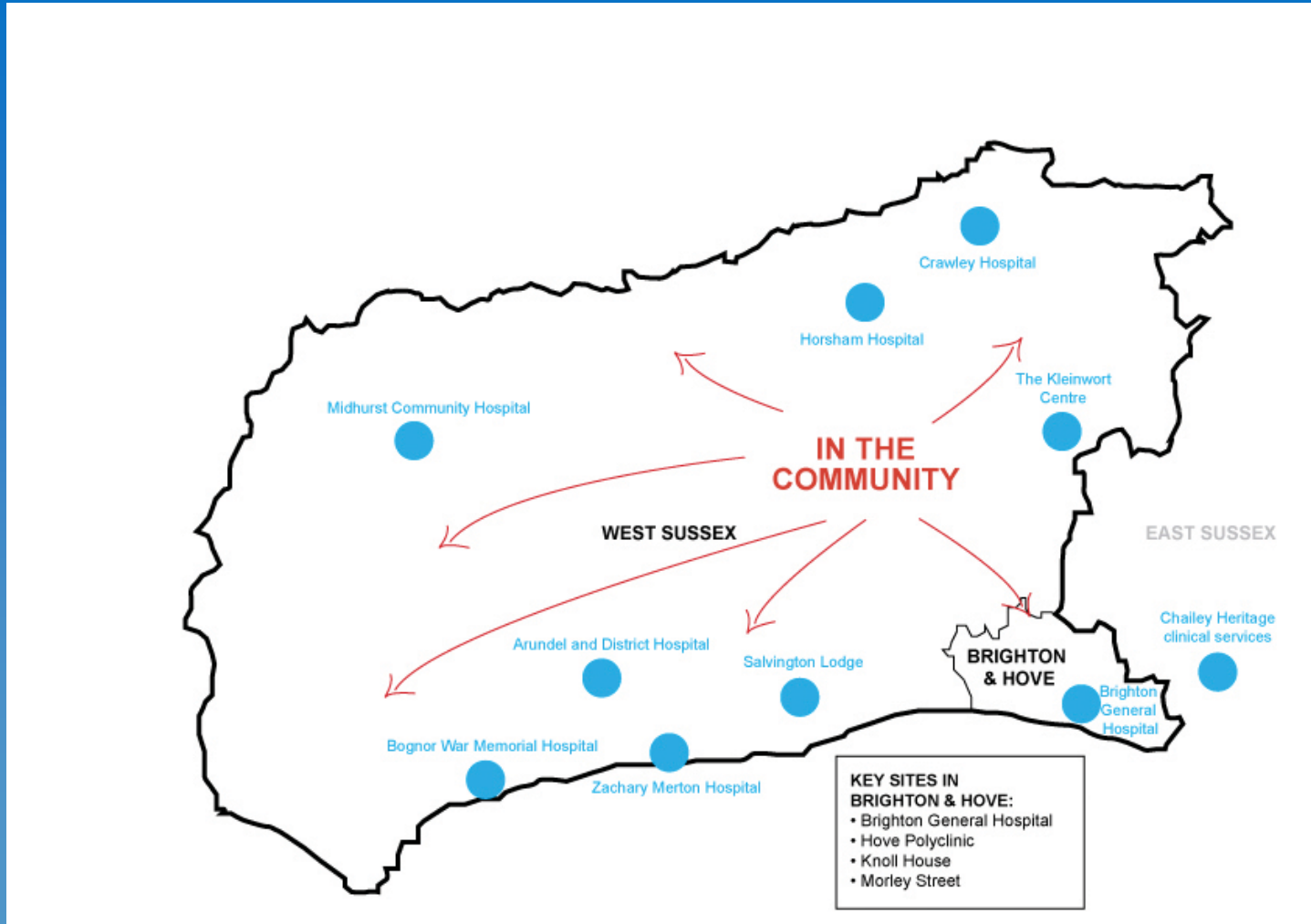
Thursday, 15 November 2012

Putting excellent community care at the heart of the NHS

Who we are and what we do

- Main provider of NHS community health services across West Sussex and Brighton & Hove.
- Provide a wide range of medical, nursing and therapeutic care to over 8,000 people a day.
- Help people plan, manage and adapt to changes in their health, prevent avoidable admission to hospital and minimise hospital stay.
- We spend on average £500,000 a day.
- Over 90 services from children to adults. We aim to give children the best possible start in life (e.g. through family partnership working) and work to maintain the independence and good health of the frail elderly (e.g. one call/one team).
- Employ over 4,000 staff.

The geographical area we cover



Our vision

To put excellent community care at the heart of the NHS.

How we do this?

Provide leading-edge community-based services that support local people and help keep healthcare affordable.

Adult Services – Admission Avoidance/ Alternatives to A & E

North – West Sussex

- One Call – Single point of access
- Admission Avoidance Team (Crawley, Horsham & Mid Sussex)
- Clinical Assessment Unit – Crawley Hospital
- Community Hospitals – Crawley, Horsham, Kleinwort (Haywards Heath)
- Minor Injuries Unit – Horsham Hospital
- Overnight and Night Sitting Services
- Intermediate Care Team (Mid Sussex)
- IV Therapy Service
- Urgent Treatment Centre – Crawley Hospital

Coastal – West Sussex

- One Call – Single point of access
- Rapid Assessment and Intervention Team (RAIT)
- Care Home Support Team
- Minor Injuries Unit – Bognor War Memorial Hospital
- Community Hospitals – Arundel, Bognor Regis, Midhurst, Salvington Lodge (Worthing) & Zachery Merton (Littlehampton)
- Night Sitting Service
- Overnight Sitting Service
- IV Therapy Service
- Intermediate Care Team

Adult Services – Proactive care

North – West Sussex

- Community Nursing Teams and Community Matrons
- Specialist Nursing Teams
- Plans for phase 1 implementation of 3 MTD proactive care teams
Crawley West, Horsham and Mid Sussex South

Coastal – West Sussex

- Community Nursing Teams and Community Matrons
- Specialist Nursing Teams
- Pioneer teams – multidisciplinary teams, Littlehampton and Bognor Regis
- Intermediate Care Team

Visit www.sussexcommunity.nhs.uk for full details

Other Adult Services

- **Community Equipment Service**
- **Community Rehabilitation – a range of teams including occupational therapy and physiotherapy**
- **Community Neurological Rehabilitation Teams Coastal**
- **Community Neurological Rehabilitation Team North (CNRTN)**
- **Falls and Fracture Prevention Service**
- **Infection Prevention and Control**
- **Learning Disabilities Health Facilitation Team**
- **Lymphoedema Service**
- **Midhurst Macmillan Specialist Palliative Care Service**
- **MSK (Musculoskeletal) Service**
- **Specialist nurses – COPD (Chronic Obstructive Pulmonary Disease), heart failure, diabetes, continence, MS, MND and dementia**

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Other Adult Services

- **Planned Treatment Centre – Crawley**
- **Podiatry Service**
- **Prosthetic Service at Sussex Rehabilitation Centre Brighton (SRCB)**
- **Respiratory Service for Chronic Obstructive Pulmonary Disease (COPD)**
- **Saturn Centre, Sexual Assault Referral Centre (SARC) – Sussex wide**
- **Special Care Dental Services (SCDS)**
- **Specialist Dementia Care Service – Zachary Merton (Rustington)**
- **Speech and Language Therapy for Adults**
- **Stop Smoking Service**
- **Time to Talk – talking therapies service in West Sussex**
- **Tuberculosis (TB) Team**
- **Wheelchair Service**

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Children's Services

- Breastfeeding - MILK Infant Feeding Team
- Child Development Centres – Chichester, Crawley Hospital & Haywards Heath
- Child Death Service
- Child Health Bureau
- Children's Community Nursing – Chichester, Crawley & Worthing
- Children's Continence Team
- Children's Continuing Care and Health Led Short Breaks
- Children's Audiology – Crawley & Horsham
- Continence
- Family Nurse Partnership Service
- Health Visiting
- Healthy Child Programme
- HPV Vaccination in Schools Programme
- Looked After Children Nurse Specialist Team
- Occupational Therapy for Children
- Physiotherapy for Children
- Safeguarding Children
- School Nursing (including special schools)
- Snowdrop Care at Home Palliative Care Team (Children's Community Nursing)
- Speech and Language Therapy for Children

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Robust pathways – Between One Call & RAIT/Admission Avoidance

Commissioned by separate CCGs:

- Coastal commissioned by Coastal CCG.
- North commissioned by Crawley CCG and Horsham & Mid Sussex CCG.

One Call

- Single point of access for urgent care and routine referrals.
- Prevent avoidable hospital admissions of adults with medical problems by signposting patients to the most appropriate community care.

RAIT & ADMISSION AVOIDANCE TEAM

- Services wrapped around patients' needs and choice.
- Consists of multi-disciplinary teams.

These pathways work in collaboration with a range of partners including CCGs, WSCC, SECamb, BSUH, SASH, SPFT & WSHT.

Proactive care

- Being implemented across health and social care.
- Shift to integrated, multi-disciplinary team working.
- Aim to improve patient outcomes and experiences – for patients with a long-term condition (LTC) and/or the frail elderly.

How we will do this?

- Create integrated proactive care teams from the existing workforce.
- The new model will bring clinicians together to meet the needs of patients by working in a multi-disciplinary way.
- The process of change will begin from October 2012 in Coastal.

Performance – Safety & Quality of our care

Month Reported: AUGUST 2012

1	Improve patient experience and raise the quality of care.	Outturn 2011/12	Annual Target 2012/13		Performance					YTD 2012/13
					Apr-12	May-12	Jun-12	Jul-12	Aug-12	
1-1	MRSA cases during month	2	1	▲	0	0	0	0	1	1.0
1-2	CDif - cases of IP service acquired clostridium difficile	11	12	◀▶	1	1	0	0	0	2
1-3	Same Sex Accommodation compliance	1 breach	100%	◀▶	100%	100%	100%	100%	100%	100%
1-4	% Diagnostic patients waiting under 6 weeks at month end	91%	99%	◀▶	91.6%	99.5%	99.8%	100.0%	100.0%	98.1%
1-5	% Seen within 18 weeks for Direct Access Audiology	100%	95%	▲	99.3%	97.4%	97.4%	99.3%	99.4%	98.5%
1-6	% Admissions within 18 weeks	92%	90%	◀▶	70.0%	99.5%	100.0%	100.0%	100.0%	94.7%
1-7	% Non-admissions within 18 weeks	97%	95%	▲	97.0%	96.9%	96.1%	95.6%	96.6%	96.5%
Safety Thermometer / Safer Smarter Care										
1-8	Safety Thermometer: % Harm Free Patients on audit		95%	▲	74.4%	84.1%	86.1%	82.5%	86.1%	82.4%
1-9	Falls Incidents in Inpatient Units as a % of Bed Days	0.02%	0.50%	▲	0.06%	0.05%	0.03%	0.01%	0.03%	0.02%
1-10	% VTE Risk Assessments	97%	90%	▼	100%	100%	94%	98%	92%	95%
1-11	% Nutritional Risk Assessments		100%	▼	88%	79%	88%	90%	75%	83%
1-12	SCT acquired pressure damage - grade 2	87	0	▼	10	8	8	21	18	65
1-13	SCT acquired pressure damage - grade 3	17	0	▲	1	7	3	1	4	16
1-14	SCT acquired pressure damage - grade 4	16	0	◀▶	1	3	1	1	1	7
1-15	Number of Medication Incidents	618	0	▼	60	55	51	76	54	296

K E Y	Delivering or Exceeding Target		K E Y	Improvement Month on Month	▲
	Underachieving Target			Month in Line Xith Last Month	◀▶
	Failing Target			Deterioration Month on Month	▼
<i>Please see Data Dictionary for details of the KPIs</i>					

Plans for the future – Clinical Strategy

Service developments

- **Proactive care** – proactively supporting our patients and carers to keep well and reduce the risk of deterioration.
- **Urgent care in the community** – avoiding hospital admissions and minimising hospitals stays.
- **Children and young people integrated services** – single point of access for general and specialist paediatric care and support. Multi-disciplinary teams working closely with CAMHS, social care and the voluntary sector.

Questions

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For further information about Sussex Community NHS Trust

visit: www.sussexcommunity.nhs.uk