# Gatwick CONNECTS

Your flight connection service

### AN INTRODUCTION TO GATWICKCONNECTS

Gatcom January 2016

### **GATWICKCONNECTS**

- A free service for passengers transiting through the airport and self-connecting onto another flight
- Managing flight connections on behalf of the passenger issuing of boarding passes and checking in of luggage
- Passengers bypass check-in and head straight through security to catch their onward flight
- Applies to all pax transferring between flights on airlines within the same terminal or between terminals on non-interline bookings

### **SELF HUB PROCESS** Departure Lounge **Boarding Gate** Immigration Inbound Outbound aircraft aircraft Baggage Screening/ Baggage Reclaim Sortation/Make-up Inbound Baggage Outbound Baggage Airside Customs Security Landside - aaaaaa a

Check-in/Bag Drop

### **GATWICKCONNECTS PROCESS** Departure Lounge **Boarding Gate** Inbound Outbound aircraft aircraft Baggage Screening/ Baggage Reclaim Sortation/Make-up Inbound Baggage Gatwick Connect Check-in/Bag Drop Outbound Baggage Airside Customs Security Landside Landside Transfer

### **DELIVERING A FREE AND RELIABLE SERVICE**

GatwickConnects is available in all four of our arrivals halls:



### easyJet

## virginatlantic













### **PASSENGER TESTIMONIALS**

"Wonderful idea, saved us lots of hassle. Would convince us to use Gatwick again!"

> "Excellent and convenient service when airlines do not offer it themselves"

""Staff could not have been more helpful - the ease made our connection much less stressful and much more comfortable!"

> "Terrific service, minimises hassle of transfer, will definitely recommend to friends"

"We have been treated like VIPs today. Excellent"

### WHAT ARE THE BENEFITS?

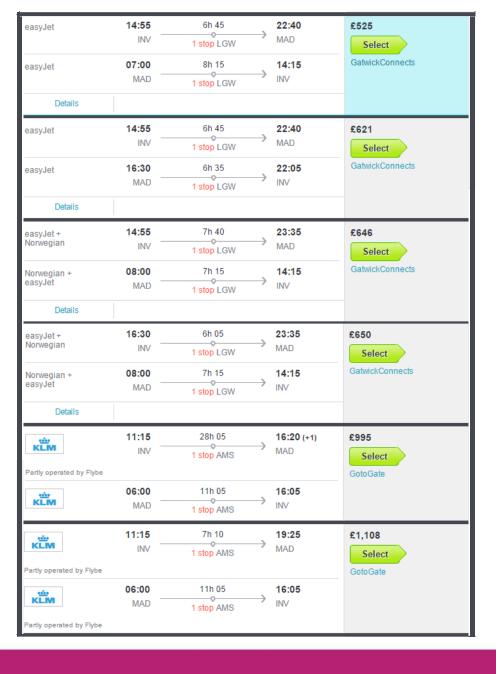
- Traveller's choice flexibility, airline options, speed/efficiency
- Passenger experience: Saves time, worry, hassle
- Airline benefits: works with LCC business models: Allows FSCs to benefit from increased connectivity
- Free for airlines. Free for passengers
- Win, Win, Win

## Gatwick CONNECTS Your flight connection service

**GatwickConnects+** 

The booking service



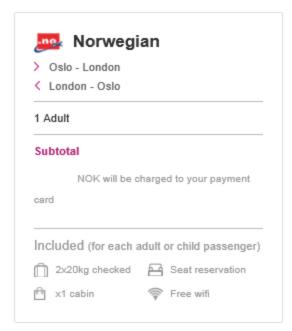


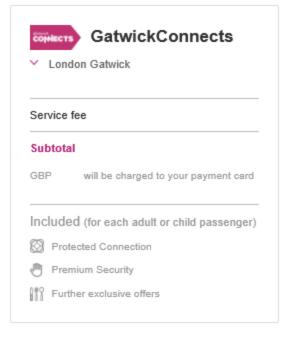
### Introducing GatwickConnects £470 saving Significant time saving

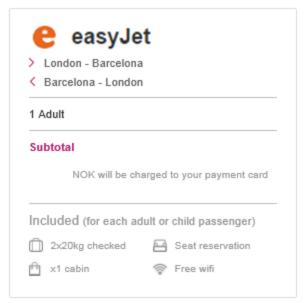
Bringing traffic back through the UK



#### 1. Traveller information







Total for all travellers

Pound Sterling (GBP) ▼

1 Traveller ▼

Optional services, such as added hold luggage, can be purchased on airline websites after booking



GatwickConnects is a service specifically designed to help you book and connect flights via Gatwick Airport. By making your booking via us, you'll receive our GatwickConnects+ Service providing you:



Premium Security at Gatwick





A Trace Me Luggage Tracker with 12 months subscription\*





Gatwick Connects Protected Connection





Plus further exclusive Gatwick Connects+ discounts on lounge entry, retail and catering\*